

PATENT
BO999027
0036.0042

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: J.M. Nagda et al.)	Examiner: M. Ali
Serial No.: 09/388,261)	
Filed: August 31, 1999)	
For: A WORKFLOW MANAGEMENT)	Art Unit: 2177
SYSTEM FOR GENERATING)	
OUTPUT MATERIAL BASED ON)	
CUSTOMER INPUT)	

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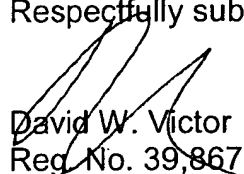
Assistant Commissioner of Patents
Washington, D.C. 20231

TRANSMITTAL OF FORMAL DRAWINGS

Dear Sirs:

Enclosed herewith is a complete set (8 sheets) of formal drawings in connection with the above-identified application.

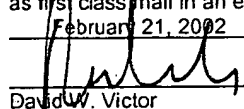
Respectfully submitted,


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Dated: February 21, 2002

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I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed: Assistant Commissioner for Patents, Washington, D.C. 20231, on
February 21, 2002


David W. Victor

2/21/02
Date

S.N. 09/388,261 Docket No. BO999027 Date Mailed 2/21/02 By: DWV/pm

Title: A WORKFLOW MANAGEMENT SYSTEM FOR GENERATING OUTPUT
MATERIAL BASED ON CUSTOMER INPUT

Client: International Business Machines Corporation

0036.0042

Receipt is hereby acknowledged for the following received in the Patent & Trademark
Office on the date stamped hereon:

- ☒ 8 Sheets of Formal Drawings
- ☒ Return Postcard

